



Frequently Asked Questions

[Q: Can I use the PIRIT Heated Hose to deliver water to my RV, Camper or 5th Wheel?](#)

Yes you can! PIRIT Heated Hoses are the preferred cold weather hose for Camper and RV enthusiasts around the world and the only one that uses food safe PVC for clean water. **IMPORTANT INSTALLATION TIP FOR RV AND CAMPER USERS:** RV and Camper users should note that the thermostat in the PIRIT Hose must not be covered or insulated. Depending on the model hose you have, the thermostat is located under the black bend-restrictor at the male (water out) end of the hose or the thermostat is attached to a short cord (12' to 18") also at the male (water-out) end of the hose.

[Q: Will my PIRIT Heated Hose heat the water?](#)

The PIRIT Heated Hose only keeps the water from freezing so it will continue to flow and will not make your water hot. **Your hose will not make hot water.**

[Q: How long is the cord set?](#)

The electrical cord on a PIRIT heated hose is 6 feet long.

[Q: How much power will my hose use?](#)

When plugged in and operating at 100%, the 25' PIRIT Hose draws 180 Watts, the 50' PIRIT Hose draws 360 Watts and the 100' PIRIT Hose, 500 Watts of power. For comparison purposes, the average medium-sized refrigerator uses about 1000 Watts when running.

[Q: Is my hose grounded?](#)

Yes, all PIRIT Heated Hoses are grounded from end to end including the nickel-plated brass fittings.

[Q: Can I use my PIRIT Heated Hose for drinking water?](#)

Yes! If you have a clean potable water source, PIRIT Heated Hoses are Drinking Water Safe made with FDA sanctioned materials. All of our hoses are Lead Free and comply with the Consumer Product Safety Improvement Act.

[Q: Will my hose work on DC voltage?](#)

Unfortunately no. Our hoses are only designed to work with an AC voltage power source.

[Q: Can I connect hoses together to make a longer hose?](#)

We do not recommend connecting PIRIT Heated Hoses because extension cords reduce electric current to your hoses and they may not work when you need them most. In addition, the nozzles between the two hoses

will not be fully insulated and can freeze in extreme temperatures.

Attempting to connect two hoses will void the warranty.

[Q: Can I modify my PIRIT Heated Hose?](#)

Although it may seem like a good idea to "customize" your PIRIT product to meet a certain need, Do not cut or alter your PIRIT Heated Hose. Any attempt to do so will void the warranty and could make your electrical product unsafe to use.

[Q: Can I allow water to freeze inside the PIRIT Heated Hose when not in use?](#)

You sure can! When you plug the PIRIT Heated hose in, allow sufficient time for the hose to thaw the ice inside and water to flow again (can take up to 30-40 minutes in extreme cold temperatures). Just make sure both ends of your PIRIT Heated Hose are disconnected from all other hydrants, faucets or nozzles before allowing it to freeze.

[Q: If left to freeze, how long will it take for my PIRIT Heated Hose to thaw out?](#)

How long it will take to thaw depends on two factors; how much water was allowed to freeze in the line from the last use, and the outdoor temperature at the time of thawing. The colder the temperature outside and the more ice build-up inside the hose, the longer it will take to thaw. Give your hose a few minutes to loosen the ice inside the hose, and then hit with water pressure. This will start to push through the ice and accelerate the flow of water.

In extreme below-zero temperatures, it can take up to 40 minutes for thawing to be complete.

[Q: What is the burst-strength of my hose?](#)

PIRIT Heated Hoses are constructed with sturdy PVC that will tolerate pressure of up to 150 psi (pounds per square inch.)

[Q: Down to what temperature can I use my PIRIT Heated Hose?](#)

Our hoses have been tested to -42 degrees below zero Fahrenheit (minus 41 degrees Celsius.). MAN that's cold!

SEVERE WEATHER WARNING:

We have tested our hoses to minus 40 degrees. We performed the test in the controlled environment of an



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industrial strength deep-freezer. Extreme cold temperatures combined with wind-chill can still cause sections of the hose to freeze. If you use the hose in such extreme conditions, we recommend adding foam pipe insulation to those parts of the hose exposed to extreme conditions. Be sure not to insulate or cover the thermostat.

[Q: At what end of the hose is the cord set?](#)

All PIRIT Heated Hoses power cords are at the "female" or water source end of the hose. If your use requires the cord set be used at the male end, we recommend using an adapter for the nickel-plated nozzle fitting.

[Q: Will I need to constantly monitor my hose and it's temperature?](#)

No way! All PIRIT Heated Hoses are thermostatically controlled. That means they know when to turn on AND turn off based on the outside temperature. Just plug in, unroll and leave your hose to do its job and your water will keep flowing.

[Q: Do I need to turn the hose on and off?](#)

No way! All PIRIT Heated Hoses are thermostatically controlled. That means they know when to turn on AND turn off based on the outside temperature. Just plug in, unroll and leave your hose to do its job and your water will keep flowing.

[Q: Is there a warranty?](#)

Yes! PIRIT heated hoses carry a One-year, Limited Warranty. Our One-year, Limited Warranty covers replacement of any hose found to be defective. To claim a replacement hose, the buyer must send us a copy of their receipt or credit card bill (with any sensitive info blacked out), an explanation of the defect and the entire hose, including the power cord. The legitimacy of any claim of defect will be determined at our sole discretion. Any improper use of the hose, including attempting to connect hoses, using extension cords, tampering with the hose or not plugging the hose into a GFCI outlet installed by a licensed electrician with a minimum of 12 gauge power will void the warranty.

[Q: Can the hose be left out on top of the ground?](#)

Yes it certainly can. If the hose becomes buried in snow, the snow will actually act as an additional layer of insulation to your hose. Eventually the hose will melt the snow.

[Q: Will my hose keep my spigot safe from freezing?](#)

The PIRIT Heated Hose is only designed to prevent freezing inside the hose and cannot thaw water in connected devices or spigots. It is important that you take measures protect your spigot from freezing.

[Q: What if I drive a car or truck over my hose?](#)

PIRIT Heated Hoses are constructed with 2 different layers of sturdy PVC and can handle normal wear and tear with ease. As with any hose, if you drive over it a limited number of times, it should still function properly. If you drive over it repeatedly, it will tear and will no longer function. Use proper care and judgment. Please be especially careful with the ends of the PIRIT Hose which house its electronic components-- thermostat, splices and cord set.

[Q: Can I order a custom length PIRIT Heated Hose?](#)

Not at this time. The engineering behind the manufacture of PIRIT Heated Hoses makes offering custom lengths very expensive and untimely. Because PIRIT Heated Hoses are an outdoor electrical product, components like heating wire and power cord demands can change drastically.

[Q: Should I insulate my PIRIT Heated Hose?](#)

In most conditions, insulation is not needed. In extreme weather conditions, however, insulation will help prevent your hose from freezing. We have tested our hoses to minus 40 degrees. We performed the test in the controlled environment of an industrial strength deep-freezer. Extreme cold temperatures combined with wind-chill can still cause sections of the hose to freeze. If you use the hose in such extreme conditions, we recommend adding foam pipe insulation to those parts of the hose exposed to extreme conditions. Be sure not to insulate or cover the thermostat.

[Q: Where is the thermostat located on my PIRIT Heated Hose?](#)

Depending on the model hose you have, the thermostat is located under the black bend-restrictor at the male (water out) end of the hose or the thermostat is attached to a short cord (12' to 18") also at the male (water-out) end of the hose.